



AFRICOM FAMILIES FORWARD (AFF) Program

This is a command directed Quality of Life program; AFF focuses on many of the readiness concerns with DoD Service Members/Civilians and their families assigned to U.S. Embassies on the African Continent. The program provides mutual support and assistance, and a network of communications among the Family members, the chain of command, and community resources.

➤ Medical

- International SOS
- Mini Registration
- TRICARE Overseas Program (TOP)
- Immunization
- Embassy Health Unit

➤ Dental

- MetLife Tricare Dental Program
- Find a Dentist
- Enrollment

➤ Education

- Non-DoD School Program
- School Options
- DoDEA Virtual High School
- Library Registration

➤ Spouse Led Classes/Discussions

- Culture Shock/Children & Moving
- NEO/Emergency Preparation
- Things I Wish I'd Known
- Embassy Life

➤ U.S. Embassy Agencies

- General Service Officer
- Facility Maintenance Officer
- Regional Security Officer
- Management Officer
- DPO/Diplomatic Pouch
- Consulate Officer
- Entertaining/Etiquette
- Embassy Structure
- Ambassador
- Deputy Chief of Mission (DCM)
- Bank/Cashier Office



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➤ Military & Family Life Consultant (MFLC)

- Spouse coping with transition
- Resiliency
- Children & Moving
- Non-Medical Behavioral Health Counseling
- Evacuation Support

➤ Suggested Books

- Inside a U.S. Embassy
- Third Culture Kids
- Am I Going to Starve to Death?

➤ Introduction to Africa

- Geography/Topography
- History
- Diversity
- Climate
- Linguistic Groups
- Ethnicity
- The African Personality
- Women in Africa

➤ Safety

- Fire Safety



AFF Program - CLO

Community Liaison Office (CLO) (Department of State)

The Community Liaison Office (CLO) Coordinator develops and manages a comprehensive post program to maintain high morale to include quality of life issues related to the Foreign Service lifestyle and the post-specific environment directly affect morale. The CLO Coordinator identifies the needs of the community and responds with effective programming, information, resources, and referrals. Serving as the community advocate for employees and family members, the CLO Coordinator advises post management on quality of life issues, recommends solutions, and advocates effectively for employee and family-friendly post policies.

The CLO Coordinator develops and administers a program plan which is client-driven and responsive to post-specific needs across the following eight areas of responsibility:

- **Family Member Employment Liaison**
- **Crisis Management and Security Liaison**
- **Education Liaison**
- **Information and Resource Management**
- **Guidance and Referral**
- **Welcoming and Orientation**
- **Community Liaison**
- **Events Planning**



AFF Program- FLO

Family Liaison Office (FLO) (Department of State)

FLO serves U.S. government direct-hire employees, their family members, and Members of Household (MOH) who are serving, have served, or will be serving at our Missions overseas. FLO's mission is to improve the quality of life of all demographics we serve by identifying issues and advocating for programs and solutions, providing a variety of client services, and extending services to overseas communities through the management of the worldwide Community Liaison Office (CLO) program.

Major areas of interest include:

- **Family Member Employment**
- **Education and Youth**
- **Crisis Management and Support**
- **Unaccompanied Tours Support**
- **Expeditious Naturalization Support**